



ALLESTREE PARK GOLF COURSE

SEASON TICKET APPLICATION

Derby City Council, Sales & Information Centre, Assembly Rooms, Market Place, Derby, DE1 3AH

YOUR MEMBERSHIP

New membership Renewal Membership number

TYPE OF SEASON TICKET

7 day (over 18 years) Monthly Full time student (18 to 25 years) Junior (16-17 years)

Proof of eligibility for students and those under the age of 25 must be shown.

PAYMENT

Payment in full by cash or credit/debit card

Payment over 4 months by cash or credit/debit card in the golf shop

Please note we no longer accept cheques

YOUR DETAILS

Title

Surname

Forename(s)

Email

Address

Mobile

Home telephone number

Postcode

Date of birth

COMMUNICATING WITH YOU

Sign up to keep up to date with the latest news and information from Derby Parks and Derby Active.

- Send me Derby Parks and Derby Active information by email
- Send me Derby Parks and Derby Active information by post
- Send me Derby Parks and Derby Active information by phone

DERBY PARKS AND DERBY ACTIVE PRIVACY NOTICE

We collect your personal data when you make a booking, take out a membership or request information from us. This is in order to fulfil your booking/membership; to contact you about any important changes to your booking/membership; and to inform you about our services and activities, by email, post and phone. Your personal data is also processed by our booking system suppliers and email & mail distribution services. Data may be shared with other selected organisations that use this to analyse patterns of attendance for national and regional research or monitoring purposes - a full list of these can be found in our privacy notice at inderby.org.uk/privacy, along with further information about how your personal information will be used. You can request a hard copy from inderby@derby.gov.uk

Signature Date

STAFF USE ONLY

Proof of age or student Processed by

Membership number Receipt number

Date Total amount due

Amount paid today Amount outstanding 4 equal payments of

Payment date 2 Payment date 3 Payment date 4

TERMS & CONDITIONS

DCC = Derby City Council

1. SEASON TICKETS

Annual season tickets are valid for 12 months, are available on a "first come, first served" basis and are strictly subject to availability. It does not confer any rights or guarantee that a tee time will be available. The full due amount is payable in advance of its start date and is non-refundable and non-transferable. If payment is not received by the due date the annual ticket will lapse and green fees will be charged. Subject to agreement for full day 7, it is possible to spread this commitment over a four month period. Should a spread payment be overdue your annual ticket will lapse. To continue playing at a DCC Allestree Park Golf Course full payment of remaining balance will be required. A swipe card will be issued and must be produced in the Golf Shop for inspection before commencing a round on the course - failure to produce the ticket, either on the course or when signing in, will result in a standard green fee charge and no exceptions will be given. Annual Ticket special offers are not in conjunction with any other offer.

To receive discounted prices proof of age and full time student eligibility must be shown.

2. GENERAL ACCESS

All persons wishing to play must have been granted a tee time before entering the course. Each individual is only allowed to reserve a maximum of one tee time per online booking, telephone call or personal visit, 10 minutes prior to play all players must book in at reception, be beside the starting tee 5 minutes before their tee off time and at all times be in possession of a receipted scorecard. Tee time bookings can be made up to 14 days in advance, or turn up at the course and play, subject to a tee time being available.

3. ADDITIONAL CHARGES

In the event of a replacement card being needed; a charge of £1 will apply for a replacement card.

4. COURSE RESTRICTIONS

We reserve the right to close at any time, for any reason. Restrictions can apply to any golfers - these could include full or partial course closure, limited play to protect the course, temporary tees and greens and maintenance work. Bad weather through November to March is inevitable and playing restrictions are considered to be an acceptable part of playing winter golf. It is not an attainable target for our course to be open all year but we do strive to extend the amount of play possible. Season ticket holders must adhere to the local course rules, regulations, and all reasonable instructions from officials.

5. GOLF ROUND AND PACE OF PLAY

A round will be deemed to have commenced once a player has teed off at the designated starting tee and playing the course in order to the designated finishing hole. Players must play without undue delay and in accordance with our pace of play guidelines. These are that all players should keep up with the players in front. Please check the time it takes to complete a round with your home course.

6. HEALTH & SAFETY

Golf can be dangerous - be aware of fellow golfers, course staff, park visitors and slippery surfaces. All persons acknowledge that they enter the course, surrounds and premises at their own risk and consent to the risk of loss, damage or injury howsoever caused. All persons have a duty of care not to behave in such a way that others may be injured by their actions. You also have a duty to take care not to injure yourself. The use of golf shoe cleats (rubber spikes) can be risky on many surfaces. Common sense dictates and it is a player's own responsibility to discontinue play when there is danger from lightning, fog, ice or hard ground. The course staff have priority at all times, when they are ready, they will stand aside and give a clear signal. Any player out on the course when reception closes continues to play at their own risk acknowledging that there is no staff on site. In the case of emergency, please contact the Emergency Services and offer any guidance advice for the nearest point of entry to your local course. DCC recommends that golfers have their own public liability insurance as general household insurance does not normally cover accidents on the golf course. DCC is not liable for any injuries incurred on the golf course.

7. POLICIES

DCC has the following policies in place and are available for inspection on request, Safeguarding Policy, Health & Safety Policy & Statement, Bullying and Harassment in the Workplace Policy. Anyone who breaches, or causes a breach of these policies will have their ticket revoked and/or access to the course denied.

8. GRIEVANCE & COMPLAINTS

Any complaint, be it about the state of the course, or about the conduct of a member of staff, is to be made directly to the Outdoor Sports Team Leader (Golf) and not to any other member of staff. The Outdoor Sports Team Leader (Golf) will investigate and resolve the complaint.

9. ETHIC

DCC operates pay and play golf courses where everyone has an equal opportunity to experience golf in a friendly and relaxed environment. We are committed to introducing children, young adults and the inexperienced to golf in a safe sporting environment in which they can have fun whilst learning and developing. To achieve our ethos, a tee-time booking allocation is operated. The overriding principle is that consideration should be shown to others, and to the care of the course, at all times. All players should conduct themselves in a disciplined manner, demonstrating courtesy and sportsmanship.

10. BEHAVIOUR

Please be aware the course is situated in a public park. Any report of abuse to other park users will be investigated by management. If sufficient evidence is found in favour of the complaint then your season ticket may be cancelled and no reimbursement will be provided.

11. GENERAL

We reserve the right, at our absolute discretion, to refuse admission or tee times to any customer for any reason. Any season ticket holder will be appropriately compensated in the event of such refusal up to the price of the season ticket purchased.

12. DATA PROTECTION

All personal information provided will be treated in confidence and in accordance with Data Protection Act 1998. It will be used for processing and administration purposes and to keep you up to date with current Leisure and Culture news. It will only be shared with other departments within the Council for this purpose.

Revised: 6th March 2018. Terms and conditions subject to change