

OUTDOOR CINEMA SCREENING FREQUENTLY ASKED QUESTIONS

Q: What time will the screening start?

A: The screening will start approximately 30 minutes after sunset which will be after 9pm on this date. This is however dependant on when the natural light levels are sufficiently low. Doors will open within the Craft Village at 7pm. We would however encourage you to come and make use of the fantastic facilities at Markeaton Park, including the Mundy Play Centre, beautiful park walks, footgolf and high ropes (both a pre-bookable) and browse the stores in our Craft Village.

Q: What happens in bad weather?

A: Screenings will still go ahead in rainy weather conditions and are never cancelled more than 24 hours ahead of the screening time as the weather can change rapidly. Screenings will only be cancelled in extreme weather conditions e.g. high winds. Tickets are non-returnable and non-refundable except when an event is cancelled. In the event of a refund, please be aware that we are unable to give cash refunds. If you paid by any other method than card (including a mixed payment of card and something else) please note that the council will issue a cheque refund. We're sorry for any inconvenience this may cause.

Q: Can I bring a disposable barbecue?

A: Barbecues, fireworks and bonfires are strictly not allowed on Markeaton Park.

Q: Can I smoke at the screening?

A: Smoking is not permitted within the performance area of the craft village. We ask visitors who wish to smoke to move outside the enclosed area, out of respect for other audience members. Please note this also applies to ecigarettes.

Q: What should I wear?

A: The screenings are held outdoors in our Craft Village so please ensure you wear appropriate clothing but also feel free to embrace the film theme and feel free to dress up fancy dress! Please bear in mind that it can get chilly later in the evenings so make sure you bring something warm to wrap up in as it is the Great British Weather after all!

Q: Will food and drink be available on site?

A: The Orangery Café at Markeaton Park (located right next to the screening) will be open and they have a selection of pizzas, platters and cream teas to pre-order through www.derbylive.co.uk. They will be serving their normal menu of hot drinks, cakes, ice creams and snacks, as well as popcorn and Prosecco in the Prosecco Hut, especially for the event! You are also welcome to bring your own picnics and alcohol, but please do not bring any glass bottles or glasses.

Q: Can I bring tables and chairs?

A: Our Outdoor Cinema is located in the Craft Village area, which is hard standing with limited seating available. We strongly advise customers to bring their own seats. We don't have unlimited space, so we'd ask that you don't bring any tables.

Q: What else should I bring?

A: It is strongly advised that you bring a torch and some blankets as it can get cold in the evenings!

Q: I have specific access requirements will I be able to attend?

A: The whole area of the Craft Village is accessible to all, however we offer limited seating, so please ensure you do bring your own if required. Limited disabled parking is available down the side of the walled garden, near the Craft Village, along the main drive, accessed off Markeaton Lane (by the garden centre).

Q: Is parking available on site?

A: There is a Pay and display car park available at Markeaton Park Craft Village, DE22 3BG (Via Mundy Play Centre, Markeaton Lane). Lighting will be provided upon exiting after the film to this car park. Parking is charged at up to 4 hours £3.30, over 4 hours £4.40.

Q: Where and when can I purchase tickets?

A: You can purchase tickets in advance at www.derbylive.co.uk or via the Derby LIVE Box Office on **01332 255800**. There will be a box office at each performance, however tickets often sell out for similar events in advance, so we suggest you book early. The Box Office will be open from 7pm.

Q: Can I bring children to the screening?

A: We have been given age guidance for both films and we ask that you adhere to this as you would any other cinema screenings. Grease and Mamma Mia! have been certified as a PG.

Q: Can I bring a dog to the screening?

A: Assistance Dogs are welcome at all of our venues, including the Markeaton Park Craft Village. Please let Box Office know when you book or at least 24 hours in advance.

**We look forward to seeing you at
Markeaton Park Craft
Village.**